

POLICY: 5.1.7

Warranty of Degree, Diploma, and Technical Certificate of Credit Graduates

Revised: August 3, 2017

Last Reviewed: July 02, 2026

Adopted: October 5, 1989



POLICY:

As a demonstration of our confidence in the quality of our Technical College programs, the Technical College System of Georgia (TCSG) warrants every graduate of our Technical College programs to offer a technical certificate of credit, diploma, or associate degree as follows:

The warranty guarantees that the graduate has demonstrated the knowledge and skills and can perform each competency identified in the industry-validated Standard or Program Guide.

Any program graduate determined to lack such competence shall be retrained at no cost to the employer or the graduate for tuition or instructional fees.

A Warranty claim may be filed by either an employer in conjunction with a graduate or a graduate if the individual is unable to perform one or more of the competencies contained in the industry-validated Standard or Program Guide, including failure to pass the State of Georgia required licensing examination or national licensing examination.

This warranty applies only to graduates of a technical certificate of credit, diploma, or degree program who entered the program after the mandated standards implementation date.

The warranty shall remain in effect for two years immediately following the graduation date and shall be honored by any Technical College that offers the program from which the individual graduated.

This warranty shall be issued in writing to each graduate exiting a program on or after the mandated standards implementation date for the applicable program standard.

The Commissioner shall develop procedures for implementing this policy such that the Technical College conducting the retraining under warranty may recover the institutional costs of retraining from the Technical College that conducted the original program.

The Commissioner shall resolve any disputes pertaining to this warranty policy.

RELATED AUTHORITY:

O.C.G.A. § 20-4-11 – Powers of Board

O.C.G.A. § 20-4-14 – TCSG Established; Powers and Duties

TCSG Procedure 5.1.7p – Warranty Claim